

Privacy policy

nurthome.com

1. Privacy Policy

(1) This Privacy Policy constitute a basic set of rules regarding processing personal data of our customers and users by NURT, regardless of channel or means (online or in person) used to interact with NURT.

(2) The rules specifying the use of cookies and similar technologies that may be installed on the end devices of our customers and users by NURT or entities providing IT services are gathered in the Cookie Policy.

(3) The use of personal data by NURT is transparent and we want you as the user of our services to be aware of the effects of a specific way we use your data and the rights you hold regarding your data.

(4) This Privacy Policy is a document of informative character, please refer to the Terms and Conditions for information on the legal basis for using our services available on this website or other activities we undertake, . In this Privacy Policy, we may use the terms and definitions set out in the Terms and Conditions.

2. Data controller

(1) The company under the name **NURT OPERATIONS Limited Liability Company with its registered office in Wrocław** (50-202 Wrocław, ul. Księcia Witolda No. 38-40, U6 (VAT: PL8982283468, REGON: 52327560500000, KRS No.: 0000994359, email address: hello@nurthome.com, **hereinafter also referred to as the Company**, Service Provider **or NURT**) the personal data of users on this website as well as the personal data of users of social media accounts connected to this website, as its administrator. This means that it is the sole entity responsible for the use and protection of your data.

- email address to the Data Protection Officer: iod@nurthome.com

3. Scope and purpose of data use

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(1) NURT uses all your collected data (obtained online or in person), among others, to manage your registration and purchases of products or services, handle your inquiries and, if you wish us to, to send notifications tailored to your individual needs.

(2) We reserve the right to process your data for the purpose of performing the agreement that you agree to upon registering on our website and when making purchases or using any of our services or features. There are also other reasons for data processing, such as for us to be able to handle your inquiries or to let you authorize us to send you, among others, our Newsletter by filling out the form available on this website, or other user reports related to, e.g. periodic promotional campaigns in social media (taking place on terms set in their own regulations).

(3) Depending on the service or function used that you use, we need different data, including but not limited to the following information:

- user identification data (e.g., name, surname, photo, language and country from which the user is contacting us, contact details, etc.);
- financial and transactional information (e.g. information on payment or pay card, information on purchases, orders, returns, etc.);
- connection data, geolocation and web browsing data (such as location data, device identification number or ad serving ID, etc.);
- commercial information (e.g. whether the user is subscribed to our Newsletter),
- data on the preferences of the user.

(4) Providing data is completely voluntary - however:

(a) some data may be passively and automatically collected by algorithms operating on our website in accordance with applicable law. In this case, the use of our services or our website constitutes an implied consent for collection and processing of such data, specified in detail in the Cookies Policy.

(b) some data is necessary for the provision of service or to grant you access to a specific function, and without providing it, it is impossible to use our services. If you choose not to provide us with this information, you will not be able to use these services or features.

(5) In certain specific cases, we may obtain user data from third parties who have used certain functions or services provided through our website, e.g. have sent you a gift card or delivered the order to your address. In such case, we process your data only within the scope of this feature or service, in accordance with the content of this Privacy Policy.

(6) When you register as a user of our website, we need to process the personal data in accordance with the provisions of our Terms and Conditions in order to be able to identify you as a user and to grant you access to the specific features, products and services that are available to registered users. A registered user account can be closed at any time.

4. Who do we share your data with?

(1) NURT may share the data of its users with service providers cooperating with the Company, only in accordance with applicable law, and only with entities with whom NURT has signed appropriate agreements and who apply similar privacy policies and personal data protection policies.

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(2) Please remember that the use of our platform through other IT services (such as social media or browsers) results in collection of data by owners of these services or platforms, regardless of the provisions of our Privacy Policy or Terms and Conditions - this also applies to social login options or other forms of access to our website.

5. Users' rights

(1) You have the full right to access, correct or delete your personal data. In some cases, you also hold other rights, such as the right to object to the use or portability of your data. The above does not apply to anonymised analytical data collected passively by the algorithms used on our website.